

Asterisk/Vtiger CTI Integration

Dienstag, 13. Dezember 2016 10:56

VtigerCONF

PBXManager

Asterisk Server Details	
Vtiger Asterisk App URL	http://192.168.99.83:8383/
Outbound Context	from_internal
Outbound Trunk	siggate
Vtiger Secret Key	554138266576c0ec05ce87

Note:
Configure Asterisk Server Details after Installing Vtiger Asterisk Connector in your Asterisk Server

Vtiger Asterisk Connector CONF

```
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*/

/ Location where the application server will be running.
serverIP = 192.168.99.83
serverPort = 8383

/ Call Recordings storage path
storageDir = /VtigerAsteriskConnector

/ Enable(true) or Disable(false) call recordings
recording = true

/ Location where the applications database files will be stored.
asteriskAppDBPath = /VtigerAsteriskConnector

/ Asterisk Server Details
asteriskServerPublicIP = 192.168.99.83
asteriskServerIP = 192.168.99.83
asteriskServerPort = 5038
asteriskUsername = vtiger
asteriskPassword = abc123

/ Vtiger CRM URL
vtigerURL = http://144.76.33.245:999
vtigerSecretKey = 554138266576c0ec05ce87

/Enable(true) or Disable(false) Asterisk Events and Database Logs in Connector
asteriskLog = true
databaseLog = true
```

FREEPBX CONF

Admin Applications Connectivity Dashboard Reports Settings UCP

Configuration File Editor

What is Configuration File Editor

+ Add New File

Working on extensions_custom.conf

Saved. Make sure to Apply Config so that Asterisk will pickup your changes

```
exten => _X.,1,Ag1(Ag1://192.168.99.83/incoming.ag1)
```

Save Delete

Asterisk Manager

Manager vtiger

General Permissions

Manager name	vtiger
Manager secret	*****
Deny	0.0.0.0/0.0.0.0
Permit	127.0.0.1/255.255.255.0&192.168.99.0/255.255.255.0&192.168.99.83/255.255.255.0&192.168.99.80/255.255.255.0
Write Timeout	100 milliseconds